CENTRE APPROVAL PROCCESS

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Thank you for your interest in becoming a Signature approved centre! We are always after new organisations to deliver our courses!

This booklet provides you with the information you need to apply to become a Signature approved centre.

Want to schedule a TEAMS meeting to help with your application?

Contact our:

Centre Relationship Lead

abbie.leask@signature.org.uk 0191 383 7901



To start the process, read the following documents:

- Terms and Conditions.
- · Roles and Responsibilities.
- Qualification Specification and Regulations.

These documents provide you with the information to begin your application.

DELIVERING A SIGNATURE COURSE

British Sign Language courses are in demand by learners of all ages.

Becoming a Signature approved centre enables you to make a difference through promoting and teaching deaf communication skills, while generating income.

As part of our ongoing commitment to our centres and learners, we continuously work with our regulator to ensure our centre approval process is the best it can be. We are proud of the challenges our qualifications provide, and we constantly exceed what is expected from us to always be fair and consistent.



Start your approval process

You must read and understand the roles and responsibilities document which gives details of the staff and resources you need to have to deliver our qualifications.

You must also read the terms and conditions of centre approval and qualification specifications and regulations for the qualifications you would like to offer. This is to ensure you are able to deliver the qualifications you are approved for.

To get started, complete the form below. Our Customer Support Team will register your organisation on our Customer Relationship Management System, IRIS.

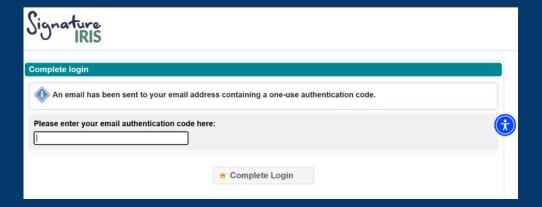
You will receive:

- · an email with a link.
- \cdot a username and a temporary password.

You will be prompted to change your password to something more memorable when you first log in.



To complete your login you will also recieve an authorisation code from support@signature.org.uk



ACCEPTING OUR DOCUMENTS

At the right-hand side, under Signature documents requiring acceptance, download and read:

- Terms and Conditions of Centre Approval.
- Roles and Responsibilities of Centres.
- CASS Strategy for Centres.

Once you have read these, tick the box to accept these documents.



MY CENTRE

- Click 'My Centre.'
- ·Check your centre information is correct and make any necessary changes.
- ·Click 'save changes.'
- ·Add a note and click 'save this note.'



DOCUMENTS

- Click on 'Documents'
- ·At the right-hand side of the screen, click 'add a document.'
- Upload each policy outlined in the Roles and Responsibilities Document.
- · You can add either a single policy or multiple documents.
- ·Click 'upload this document' when you have finished adding all your policies.

We can provide you with policy templates to help you create your policies. Contact Abbie for further information.



CONTACTS

- Click 'Contacts' (these are not your teachers.)
- · Click 'add a contact' at the right-hand side of the screen.
- · Select a type of user (this is usually a 'super user'.)
- Enter details that are asked for. Please refer to Roles and Responsibilities document for details of contacts to be added. If one member of staff has all roles, then add all the roles against that staff member.
- · 'Tick to confirm you have made the user aware that you are providing their details to our organisation and we will be using and processing its data in accordance with our published data/privacy policy.'
- Forms and Notification Permissions, click 'select all.'
- Click 'save changes.'



QUALIFICATIONS TEAM

- •Click 'Qualifications Team' (these are your teachers and teacher/assessor.)
- ·Click 'add a staff member' and enter details asked for.
- 'Tick to confirm you have made the user aware that you are providing their details to our organisation and we will be using and processing its data in accordance with our published data/privacy policy.'
- ·Click 'relevant achievements' tab.
- ·Add staff members qualification from the pull down list.
- ·Click 'add staff member.'
- ·Click on the details tab of each staff member you have added.
- ·Click 'documents' and upload certificates.
- ·Add a note under 'what is this document?' and click 'upload this document.'
- ·Click 'save changes.'
- ·Add a note and click 'save this note.'



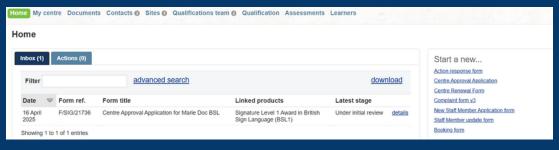
SITES

- Click on 'Sites.'
- · Click 'add a site.'
- · Add your site information and click 'add site.'



CENTRE APPROVAL APPLICATION

- ·Click on 'Home.'
- ·On the right-hand side of the page, under 'start a new' click 'Centre Approval Application.'
- ·Click 'please select' under qualifications.
- ·Select all the qualifications you wish to apply for by ticking the box next to that qualification.
- ·Click 'finished.'
- ·Click 'create form.'
- ·Click 'Qualifications Team.'
- ·Click 'add/remove links to products.'
- ·For each staff member, tick the role you want them to have for each qualification.
- ·Click 'finished.'
- ·Click 'Home.'
- ·Click on the application form (F/SIG/number) you will find this application form in your inbox.



YOU ARE NOW AT THE FINAL STAGE!

CHECKLIST

- Click 'CHECKLIST'
- · 'Please tick to confirm that you have added all the information required in this application.'
- · Click 'save changes'

RISK ASSESSMENT

- Click 'RISK ASSESSMENT'
- · Answer all the questions
- Click 'save changes'

FINANCIAL INFORMATION

- Click 'FINANCIAL INFORMATION'
- · Answer all the questions
- Click 'save changes'

MARKETING AND ADVERTISING

- Click 'MARKETING AND ADVERTISING'
- · Answer all the questions
- Click 'save changes'

Click 'submit application'



Thank you for submitting your application.

Our Customer Support Team (CST) will be in touch with the next step!







Jamie Rawsthorn





Or call here - 0191 383 1155